

# Level 2 Property Maintenance Operative Apprenticeship



*This apprenticeship is designed for those that are looking to gain a career as a Property Maintenance Operative.*

The primary role of a Property Maintenance Operative is to optimise property condition and quality and to ensure the building is kept in a safe working condition. Property Maintenance Operatives need to maintain a high level of quality, providing maximum satisfaction to customers, clients, guests and team. They will understand the mechanism of buildings including electrical, plumbing, plant, safety systems and equipment. They will provide first and immediate response to fault finding, whilst maximising quality and ensuring cost effectiveness. They will ensure prevention of major damage that could result in extensive costs and minimise reactive intervention.

#### **Duration**

There will be an expectation for learners to achieve the Level 2 Property Maintenance Operative Apprenticeship in 12-18 months.

#### **Knowledge:**

The job they have to do, their main tasks and responsibilities:

- Health & Safety
- Working at heights
- Electrical distribution
- Plumbing and drainage systems
- Planned Preventative Maintenance

#### **Skills:**

Carry out tasks and responsibilities according to your job role:

- Preparation, Health & Health & Safety
- Working at heights
- Electrical distribution
- Plumbing and drainage systems
- Building Maintenance

#### **Behaviours:**

- Taking Ownership
- Quality & Customer Focus

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## Entry Requirements

Applicants must:

- Be new to Property Maintenance Operative
- Have English and Maths GCSE's or equivalent at grade D or be deemed able to achieve the required level as part of the apprenticeship
- Be employed a minimum of 30hrs per week and have the support of the employer to undertake the programme

## Delivery

Learner's will attend regular sessions at one of our Buildskill Plus centres, Online Sessions (remote) and have access to a range of online resources. They will have a visit once a month with their assessor who will guide them through their Apprenticeship and prepare them for their End Point Assessment.

Reviews of progress are carried out every 12 weeks with the learner, their line manager and the assessor. Additional workshops and seminars will be available to all learners to support additional learning and the 20% off job learning requirement.

## Commitment

20% of a learner's contracted hours must be given to support the completion of the programme. Tutor led sessions are a mandatory part of the course along with any other learning activities set by the assessor or tutor.

**Maths and English** may need to be undertaken in addition to the main qualification depending on previous attainment in these areas. It is likely that the learner will be required to undertake research, reading and write ups to support their learning. The programme requires 100% commitment from the learner & employer to ensure successful completion.

## End Point Assessment (EPA)

End Point Assessment (EPA) takes place at the end of the apprenticeship programme and is a comprehensive holistic assessment of the skills, knowledge and behaviours required as laid out in the apprenticeship standard.

The EPA for the Property Maintenance Operative Apprenticeship Standard will be assessed via three assessment methods, a Knowledge Test, Practical Assessment and Interview (underpinned by portfolio).

### Knowledge Test:

There are core knowledge areas in the occupation which a Groundworker needs to be able to recall from memory and put into practice. e.g. Health and Safety. Therefore, a multiple-choice knowledge test will enable the testing of this ability.

### Practical Assessment:

Apprentices must be observed by an independent assessor completing work in an environment that reflects the realistic working environment in which they will demonstrate the KSBs assigned to this assessment method.

### Interview:

This assessment will take the form of a professional discussion, which must be appropriately structured to draw out the best of the apprentice's competence and excellence and cover the KSBs assigned to this assessment method. It will involve the questions that will focus on coverage of prior learning or activity.

### Wages:

Apprentices' wages for 16+ or those aged 19+ (1<sup>st</sup> year) will be paid £4.81 per hour. 19+ after the 1<sup>st</sup> year will be paid national minimum wage.

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